

Preparation for Hurricane Season

As Hurricane season progresses, we urge our customers to stay informed about Storm locations and paths. The best defense during a disaster, is a good offense. Here are some suggestions ...

- Identify and familiarize yourself with local evacuation routes. Click this link to visit the St. Tammany Parish Government website: www.stpgov.org
- Stay tuned to local radio stations during storm events. If authorities recommend evacuation, LEAVE! Do not endanger your family or yourself by staying in a potentially life threatening situation.
- Prepare for an emergency. Some items to prepare could be: a supply of water for drinking & cooking (1 gallon per day per person) stored in sealed, unbreakable containers, non-perishable food supplies, first aid kit & prescription medicine, battery powered radio & flashlight with extra batteries, and credit cards & cash in case of emergencies.
- Fill your vehicles with fuel prior to issuance of storm warnings. Remember, lines are usually long at gas stations if you wait until warnings are issued by authorities.
- Make arrangements for family pets. Remember, some places are not pet-friendly!
- When Hurricane Watches are issued for your area, be sure to secure all lawn furniture and/or loose material outdoors, tape or board windows and move valuables to upper floors.
- When planning to evacuate your home, you should
 - SHUT OFF WATER and other utilities. Use the shut-off valve on the outside of your home to turn the water off. Contact your local providers for information on electricity and/or natural gas preparations.
 - Lock up your home and take spare keys to vehicles with you.
 - Take important papers with you such as insurance documents, family pictures, medical information and social security cards.
 - Leave early in daylight if possible and travel planned evacuation routes for your safety.
- Before returning to your home after a storm, or after authorities have issued reentry information, please check our website – www.h2osystemsinc.com – to make sure your water and sewer services are operational. REMEMBER, we have backup water supply during storm events, but many areas will be without SEWER services until power is restored to our lift stations and treatment plants.
- Use caution when reentering your home. Check for damaged pipes and/or appliances before restoring water service to your home. Check for damaged or broken power lines, gas lines or other hazards in your area before restoring utilities to your home.
- If you have reentered your home, and SEWER services have not been restored, please remember to stop all drains from the home including toilets, bathtubs and sinks. If power has not been restored to our lift stations and treatment plants, you may experience a sewer back-up in your home if you use your drains.

If you do not have web access during or after storm events, call our local number (985)626-5132. Our answering service will be operational or we will have calls forwarded to a temporary number for emergencies.